

STAR



STRENGTHENING
ADMINISTRATION
OF RESEARCH

2021 Workshop Series

-
- Welcome! Thank you for joining us. The workshop will begin shortly.
 - Please check that you are on mute and your video is off.
 - This workshop will be recorded.

2021 Workshop Series

My Research Applications & Agreements (MRA) Renewal Initiative

June 28, 2021, 1:00 pm – 2:00 pm

2021 Workshop Series

Presenters:

- Robert Dirstein, Project Manager/Analyst, Information Technology Services
- Peter Schwarz-Lam, Business Process Integration Manager, Division of the Vice-President, Research & Innovation (VPRI)
- Safa Faidi, Service Engagement Coordinator, VPRI

Land Acknowledgement

"I (we) wish to acknowledge this land on which the University of Toronto operates. For thousands of years it has been the traditional land of the Huron-Wendat, the Seneca, and the Mississaugas of the Credit. Today, this meeting place is still the home to many Indigenous people from across Turtle Island and we are grateful to have the opportunity to work on this land."

Access Check

Access is a shared responsibility between everyone in this workshop.

- Is there anything (presenter screen, sound) that may affect your participation in this session?
- For any other general access issues, please use the Zoom chat to send a private chat message to *Alexandra Candib*

Outcomes

During this session, you will:

- Learn about the changes coming to MRA
- Know where to find more information about the MRA renewal initiative
- Learn about opportunities to become involved in this initiative

Agenda

Evolution of U of T Research Administrative Systems

MRA Renewal Initiative

Renewed MRA System Demo

Useful Resources

Q&A

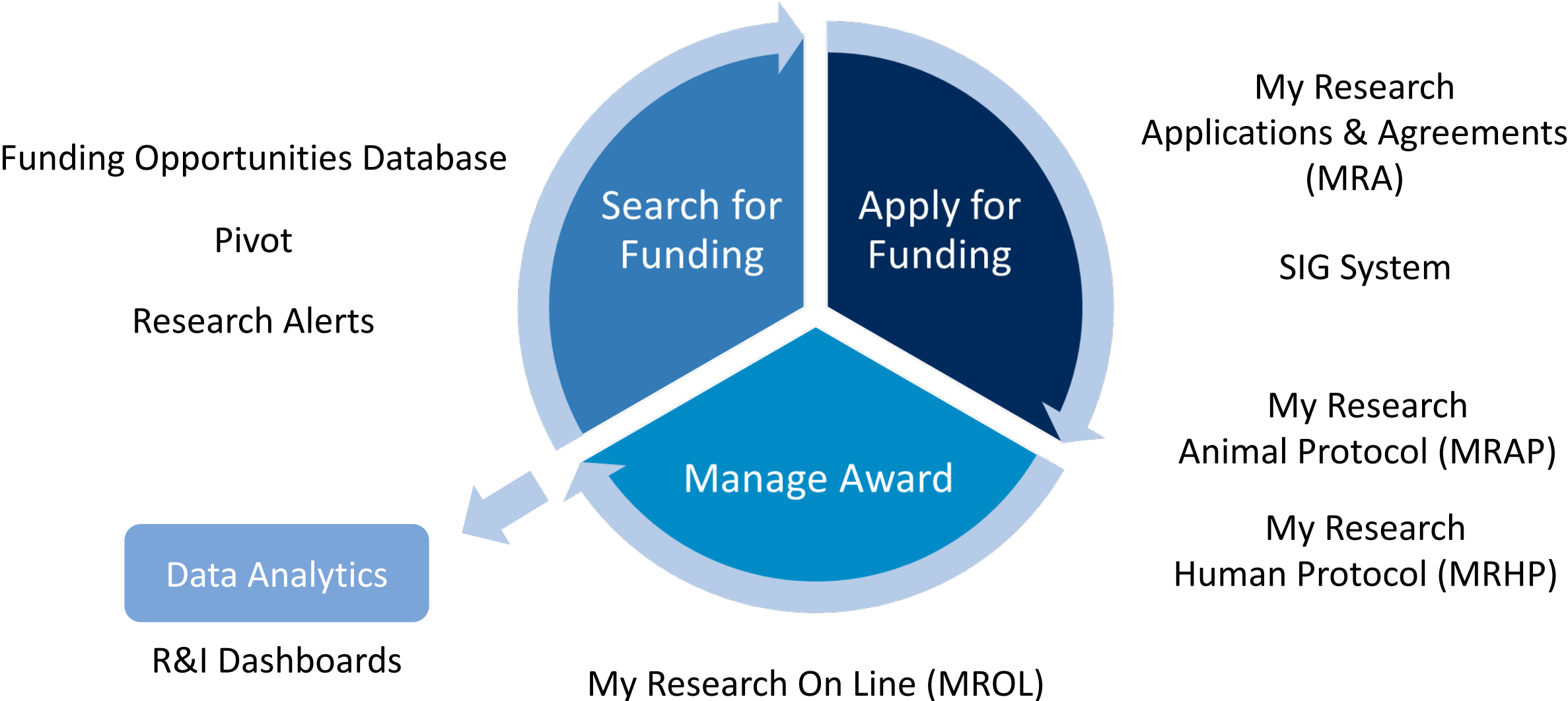
Participant Poll



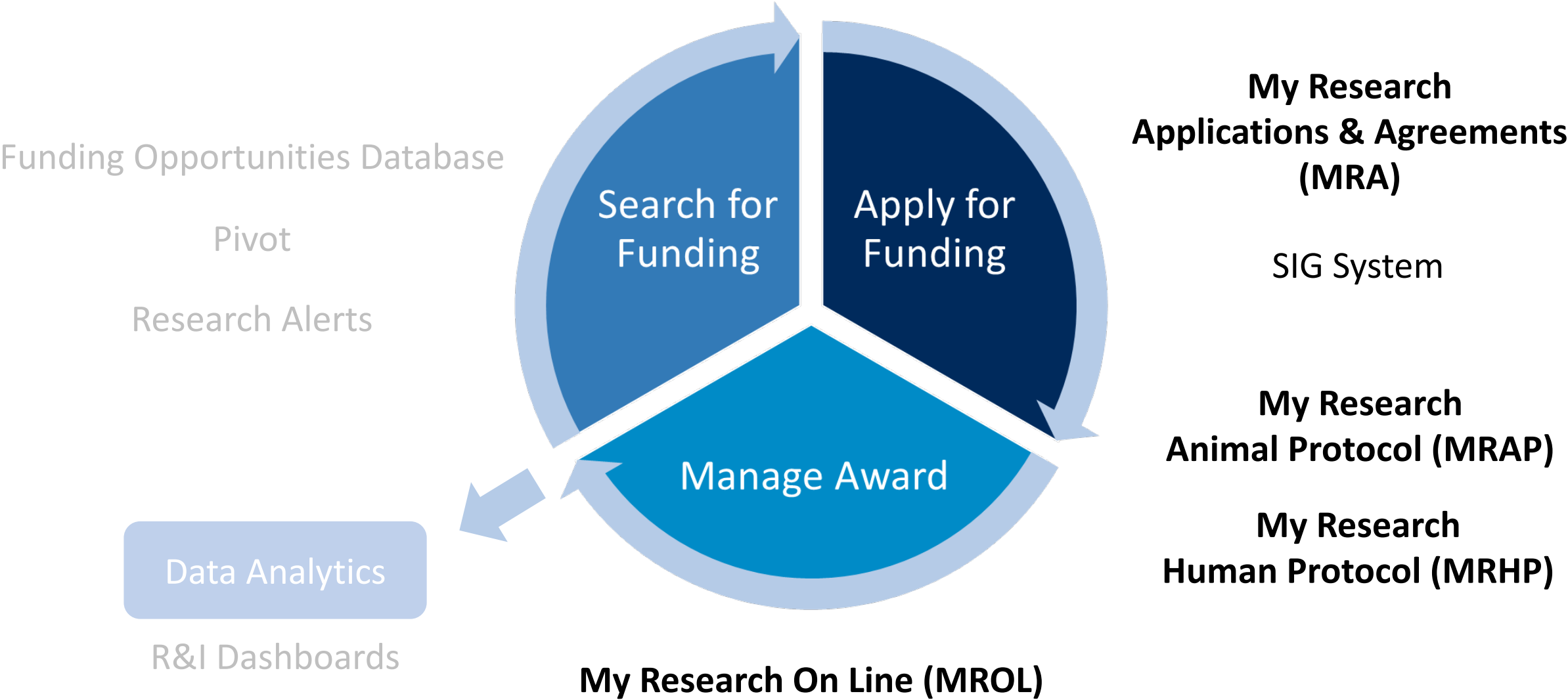
Which of the following MRA roles apply to you? (results)

1. Principal Investigator 7%
2. Principal Investigator Assistant 18%
3. Divisional Approver 6%
4. University Approver 10%
5. Business Officer 40%
6. Other 27%
7. I don't currently use MRA 11%

Research Funding Life Cycle



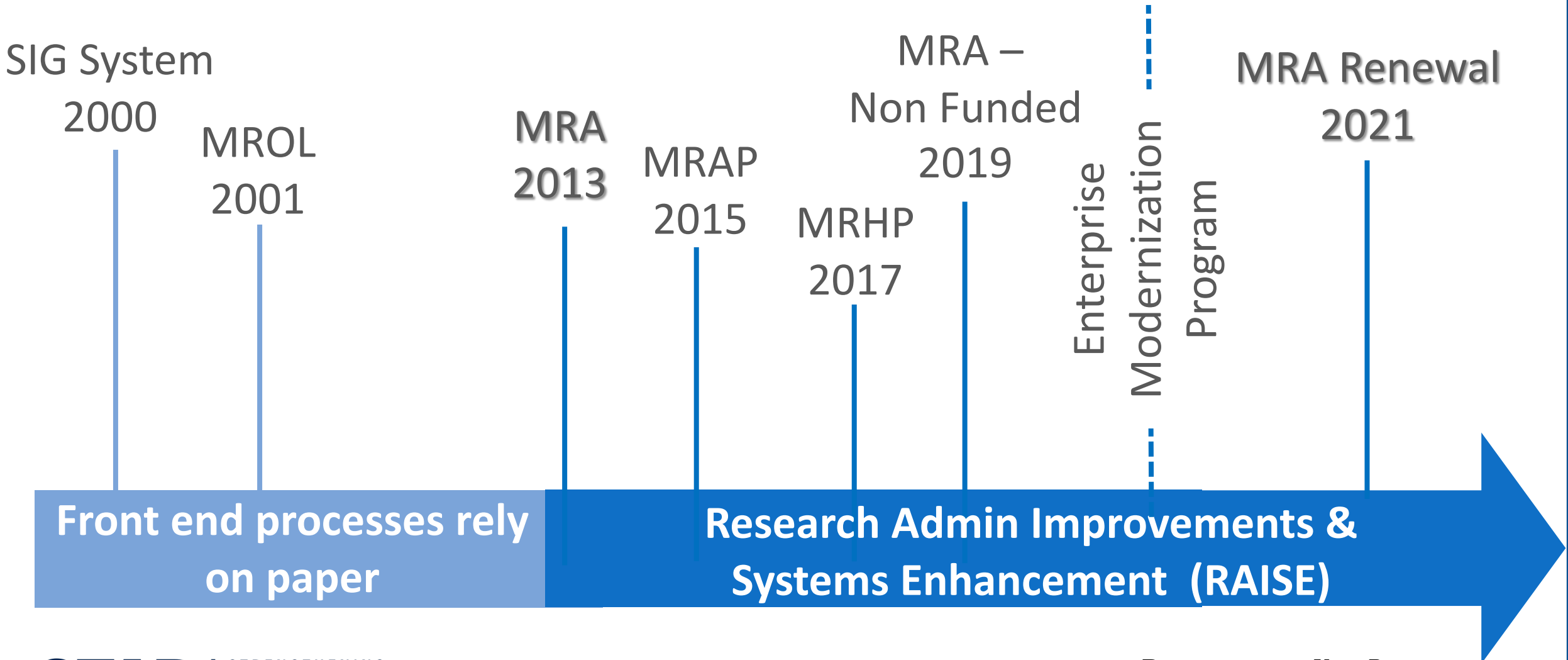
Research Funding Life Cycle



My Research

- My Research On Line (**MROL**)
- My Research Animal Protocol (**MRAP**)
- My Research Human Protocol (**MRHP**)
- My Research Applications & Agreements (**MRA**)
 - Research Funding Applications ➡ 28,000 applications since 2013
 - Non-Funded Research Agreements ➡ 1,400 applications since 2019

The Evolution of My Research



The Evolution of Funding Applications

The way we were

UNIVERSITY OF TORONTO
VICE-PRESIDENT, RESEARCH: RIS Application Attachment

For Office Use Only: Status of Pages 3 & 4 Date Received Time Received Application Number

Researcher's LAST name Researcher's FIRST name Appointment Status
 Tenured
 Tenure Stream
 CLTA
 Teaching Stream
 Status Only
 Other

Personnel # Phone # Fax # e-mail address
 Department of primary appointment Administering Unit if different from Dept.
 Sponsor (Agency from which funds are being requested) Electronic Submission? YES NO

Are there collaborating sponsors? NO YES Name of collaborating sponsors
 Title of Research
 For fellowships/studentships only - Student Name Student Number
 Competition Deadline Date
 NEW RENEWAL GRANT CONTRACT STUDENT/FELLOWSHIP

Does this project have a possible commercial application? NO YES
 Does this project have an international (outside Canada) component? NO YES

CO-INVESTIGATORS
 Co-investigator 1: Name, Address, Institutional Affiliation
 Co-investigator 2: Name, Address, Institutional Affiliation

KEYWORDS

For the use of Faculty of Medicine Applicants only:
 Disease Code Areas of Research
 99- None of the above
 99- None of the above

RIS Application Attachment - 1 - March 2008

The way we are

Identification

This form is used for internal approval and endorsement of research funding proposals. Human participant ethics protocol applications may be submitted from the Human Research protocols tab.

PI Appointment Information (Notify Business Officer of Change)

Name: Dr Adrianna Su
 Personnel No: 00403375
 Phone: 416-978-1973
 Email: BLUEFORMUOFT@GMAIL.COM
 Appointment Status: Tenured
 Appointment End Date: 9999-12-31
 Rank: Professor
 Dept of Primary Appointment: Faculty of Social Work - Faculty of Social Work
 Other Appointments: N/A

Research Information
 U of T Administering Unit: Faculty of Social Work - Faculty of Social Work
 Title of Research (max length 240):
 Competition Deadline: yyyy.mm.dd

Student Information (if fellowship/studentship)
 Student Name:

Review Options
 Prior to submission, this application received (check all that apply):
 An arm's length peer review
 A departmental peer review
 An informal peer review
 There was no peer review

The way we will be

Identification

Research Information

*Administering Unit: Faculty of Social Work - Faculty of Social Work
 *Title of Research:
 240 characters remaining

Studentship/Fellowship Information (Only if applying on the behalf of the student/fellow)
 Student/Fellow Name:

Save Validate Send to Assistant Next

U of T Enterprise Modernization Program

- Upgrading **all systems** to the latest SAP technology to provide consistent, intuitive and streamlined user experience.



Participant Poll



I find the current MRA's... (results)

- 1.interface not adaptive to my screen and the double scroll bars are hard for navigation **59%**
- 2.application error notifications unclear and easy to miss **34%**
- 3.funding application long and time consuming **21%**
- 4.subsections hard to navigate and confusing **43%**
- 5.lack of mobile friendliness frustrating **21%**
- 6.current features and functions perfect **12%**

Identifying Our End-User Needs

- We consulted with key stakeholders through user consultation sessions to gather requirements for the new solution.

18 User Consultation Sessions



Principal Investigators
University Approvers
Divisional Approvers
Business Officers

50+ Participants



What Can End-Users Look Forward To?

- ✓ Modernized and adaptive user interface (mobile friendlier!)
- ✓ Detailed application error notifications
- ✓ Streamlined MRA form
- ✓ Improved system performance (faster response times, fewer time-outs)
- ✓ Integrated SSHRC Institutional Grants (SIG) and other block grant management tools

SIG/Block Grant Management Tools

- The current SIG system operates on outdated technology and is difficult to support
- Rolling it into MRA makes for a consistent and modernized process
- This new tool is anticipated to extend to other block grants in the future

Project Roadmap



Outreach Roadshow

User Testing Sessions

Pre-launch Comms



Launch Promotion

Post-launch Support

SIG/ Block Grants (estimated launch: March 2022)

- Outreach
- Testing
- Development
- Projected Launch (Renewed MRA)

Renewed MRA System Demo

Please refer to the video recording for the demo

After the renewed MRA goes live:

- Users can complete applications that are in progress in the old system but any new applications will have to be done in the new system
- Migration of all existing applications to the new system will take place after the launch date (stay tuned for additional details!)

Participant Poll

Which of the new MRA features we covered today do you think you'll find useful?

Please type your answer in the chat!



User Testing Opportunities

- Users were invited to participate in our testing sessions to validate the functionality of the new MRA system

13 User Testing Sessions



20+ Participants



Resources

research.utoronto.ca

General

My Research Applications & Agreements (MRA) Renewal Initiative



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ON THIS PAGE: [Overview](#) [Project Timeline - Key Dates](#) [Communications Archive](#) [Forms & Downloads](#) [VPRI Role](#) [VPRI Contact](#)

Information on:

- Workshops & training opportunities
- User testing sessions
- Launch date and key launch communication

Resources



VPRI Contact

For MRA Renewal Initiative Inquiries

Safa Faidi

Service Engagement Coordinator

Portfolio Operations (PO)

(416) 946-8593

safa.faidi@utoronto.ca

For Technical Inquiries About MRA Submissions

RAISE Help Desk

Portfolio Operations (PO)

(416) 946-5000

raise@utoronto.ca

Questions?



Still Have Questions?



Contact Us:

- <https://research.utoronto.ca/contact-us>

Feedback, please!



Thank you for participating!